

Maintenance Choice® program

Have the medications you need, when you need them



aetna.com

Here's how to get started with 90-day refills

Getting 90-day refills for the medications you take regularly is easier than ever. And whichever choice you make, it's the same low price.

1. Choose delivery or pickup

CVS Caremark® Mail Service Pharmacy can deliver your 90-day supply to your home. Or you can pick it up at your local CVS Pharmacy®.

2. Choose from two easy ways to order your 90-day refills:

- Call the Customer Care number at 1-888-RX-AETNA (1-888-792-3862) (TTY: 711).
 We'll contact your doctor for a new prescription and handle all the details.
- **Order online.** Visit the website that's listed on your member ID card, then sign in to your account to submit your order.

Enjoy the convenience

Save time and money: You'll save time and may also pay less for 90-day refills. And you can enjoy the convenience of receiving your 90-day refills by mail.

Get shipping at no extra cost: You'll receive your 90-day refills in private, secure packaging. And it's easy to track your order online. Just visit the website that's listed on your member ID card. Then sign in to your account to check the status of your order.

Have peace of mind: You'll have the medicines you need, when you need them.

Get started today with your 90-day refills.

TTY: 711

For language assistance in your language, call the number listed on your ID card at no cost. (English)

Para obtener asistencia lingüística en español, llame sin cargo al número que figura en su tarjeta de identificatión. (Spanish)

欲取得繁體中文語言協助,請撥打您 ID 卡上所列的號碼,無需付費。(Chinese)

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Aetna, CVS Caremark Mail Service Pharmacy and CVS Pharmacy are part of the CVS Health family of companies. With Maintenance Choice, you are covered to fill a set amount of 30-day fills at any pharmacy in our network. After that, your plan will cover 90-day fills through CVS Caremark Mail Service Pharmacy or at a CVS Pharmacy. Before you reach your 30-day fill limit and your out-of-pocket cost increases, we will contact you to help you get started with Maintenance Choice. We'll then help you get a prescription from your doctor for a 90-day supply. You can choose to fill it through CVS Caremark Mail Service Pharmacy or at a CVS Pharmacy. Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information. Aetna Pharmacy Management administers, but does not offer, insure or otherwise underwrite, the prescription drug benefits portion of your health plan and has no financial responsibility therefor. Aetna Pharmacy Management refers to an internal business unit of Aetna Health Management, LLC. Maintenance Choice and CVS Pharmacy are registered trademarks of CVS Caremark® and/or one of its affiliates.

